



# STRATEGIC DIRECTIONS 2015-2018



As a Catholic organization, we faithfully continue the healing Mission of Jesus, and respond to the needs of the whole person – **body, mind and spirit.**

En tant qu'organisme catholique, nous poursuivons dans la foi la mission de guérison de Jésus et nous répondons aux besoins de toute la personne – **corps, âme et esprit.**

## 1. FOCUS ON RESIDENTS AND PATIENTS FIRST

We will:

- focus on providing holistic care—body, mind and spirit in every moment
- focus on the vulnerable and the unmet needs in the community

## 2. LEAD IN QUALITY AND SAFETY

We will enhance the quality and safety experiences of our residents, patients, and staff by:

- leading quality and safety initiatives based on evidence and best practices
- promoting our successes

## 3. INSPIRE AND ENGAGE OUR PEOPLE

We will nurture a culture that:

- recognizes the intrinsic worth of all those who serve with us
- encourages active participation in educational opportunities

## 4. OPTIMIZE RESOURCES

As accountable stewards of the resources available to us we will:

- maximize efficiencies and maintain a balanced budget
- identify revenue generating opportunities

## 5. ENGAGE COMMUNITY

We will lead in collaboration with our community and system partners to:

- maximize and communicate our role in the continuum of care
- share knowledge and develop system solutions
- participate in research