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## St. Joseph's Health Centre Highlighted at Health Quality Transformation 2013 Conference in Toronto

November 26, 2013

On November 21st, at the Health Quality Transformation 2013 Conference hosted by Health Quality Ontario, St. Joseph's Health Centre of Sudbury was spotlighted in two areas. The organization was one of only 11 organizations selected from 95 submissions to present at the Conference on their success. In addition, St. Joseph's Health Centre of Sudbury was the only organization from Northern Ontario to present at the Conference. The topic of the presentation was "Enhancing our Culture of Quality" which highlighted the journey taken by the Board of Directors to increase the amount of the time that it spends discussing quality and safety policies and indicators. This focus has improved Board members' decision-making to ensure enhanced quality and safety of care delivered to the patients and residents served at each of St. Joseph's Villa, Villa St. Gabriel Villa and St. Joseph's Continuing Care Centre. Linda Wilson, Vice-Chair of the Board and co-presenter indicated that "I am pleased that over the past year and a half the Board now reviews indicators at all 7 subcommittees compared to the previous 4 and that Board members have increased the amount of time spent discussing quality items from 25% to 41% of the time at meetings. We are very proud of the increased focus on quality at the Board level as it formulates into better quality care for our patients and residents".

Second, the SJHC was also selected as the only health care organization within the NELHIN to present a poster on "Enhancing our Culture of Quality". "The poster highlighted the 3 change concepts and four measurable objectives that led to the increase in the SJHC's Board's involvement at the governance level" indicated Lianne Valiquette, SJHC Vice President of Planning and Support Services, co-presenter at the conference.

Jo-Anne Palkovits, SJHC President and CEO, indicated that she is very proud of the collaborative work of the Board and the staff with the aim of enhancing the ability of Board members to make better-informed patient/resident quality policy decisions. "To be selected by Health Quality Ontario to highlight these achievements demonstrates the innovation and evidence-based success of the work of the SJHC in the province as it relates to quality work at the Board level. We are happy to share our learnings with all other health care facilities."

Health Quality Ontario is an independent government agency, created under the *Commitment to the Future of Medicare Act*, tasked with measuring and reporting to the public on the quality of publicly-funded health care services.

Over 1600 participants were registered at Health Quality Transformation 2013 conference.



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This acknowledgement follows the recent recognition awarded to the St. Joseph's Continuing Care Centre at the Ontario Hospital Association's annual Health Achieve Conference whereby the SJCCC was awarded the Small, Rural and Northern Health Award of Excellence for its Guardian Angel Program. This is quite an achievement considering that 47 hospitals and 243 other health care providers were eligible for this award. The SJCCC also received the Quality Work Environment-Bronze Category Award.



Left to right:  
Jo-Anne Palkovits, President and CEO, St. Joseph's Health Centre, Linda Wilson, Board Member, St. Joseph's Health Centre, the Honourable Deborah Matthews, Minister of Health and Long-Term Care at Health Quality Transformation 2013.