



ST. JOSEPH'S VILLA | ST. JOSEPH'S HEALTH CENTRE | ST. JOSEPH'S CONTINUING CARE CENTRE | VILLA ST. GABRIEL VILLA

Media Release

St. Joseph's Health Centre launches its new Strategic Directions for 2019-2024

On March 19, 2019, also known as the Feast of St. Joseph's Day, St. Joseph's Health Centre and its affiliate organizations, St. Joseph's Villa, St. Joseph's Continuing Care Centre and Villa St. Gabriel Villa launched its new strategic Directions for 2019-2024.

"As proud as we are of the past, we're even more excited about what's ahead for St. Joseph's Health Centre. We have a new vision for the next 5 years – *Making Lives Matter...compassionate care, innovation and discovery.* In order to make lives matter, we will build on the strong tradition of the Sisters of St. Joseph of Sault Ste. Marie – which in essence means we have big shoes to fill." stated Jo-Anne Palkovits, President and CEO / Administrator.

At St. Joseph's Health Centre, we see ourselves, as two long-term care homes and a hospital that show leadership in finding fresh solutions to improve care; one that embraces our diverse community, respecting and responding to their needs. We are a hospital that partners effectively with other health care and community organizations so that patients can receive support, when, where and how they need it. We are two long-term care homes that foster quality care, ensuring we provide the best possible care experiences that meet the unique needs of each and every one of our residents. And, we are a place where everyone – our staff, doctors, students and volunteers – are focused on creating positive changes to meet the evolving needs of not only our patients and residents but also of our community.

2019-2024 Strategic Directions

1. Focus on Customer Service

We will:

- Pursue additional rehabilitation beds and become Sudbury's designated rehabilitation hospital
- Establish and implement a coordinated Dementia Strategy across the organization
- Develop a Transitional Care Unit to assist individuals moving successfully from hospital to home

2. Lead in Quality Care & Safety

We will:

- Promote quality of service delivered
- Develop strategies to reduce physical / emotional harm in the workplace.

3. Inspire & Value our People

We will nurture a culture to:

- Enhance recruitment and retention of front-line staff
- Establish and implement a Leadership Development Strategy within St. Joseph's Health Centre
- Continue to cultivate an organization that promotes teamwork, compassion and our core values

4. Optimize Resources

As accountable stewards of the resources available to us we will:

- Maximize efficiencies and make wise choices based on our Mission and Values
- Explore and implement revenue generating opportunities
- Optimize digital health strategies in the best interests of our patients and residents

5. Partner With Purpose

We will lead in collaboration with our community and system partners to:

- Expand our non-acute mandate within the local continuum of care
- Establish a Village of Care on the St. Joseph's Health Centre site
- Play a leadership role in advancing the Laurentian Research Institute in Aging (LRIA)
- Improve awareness and visibility of St. Joseph's Health Centre in the community by showcasing successful partnerships and collaborations

St. Joseph's Health Centre is looking forward to working with our community partners as we strive to *Make Lives Matter – through compassionate care, innovation and discovery.*



From left to right: Linda Wilson, Past Board Chair, Normand Lachance and Maurice Bourdon residents at St. Joseph's Villa and Jo-Anne Palkovits, President & CEO / Administrator



From left to right: Paul Marleau, Board Chair, Patricia Mackay, patient at St. Joseph's Continuing Care Centre, Linda Wilson, Past Board Chair and Jo-Anne Palkovits, President & CEO / Administrator



From left to right: Paul Marleau, Board Chair, Theresa Lachance resident at Villa St. Gabriel Villa and Jo-Anne Palkovits, President & CEO / Administrator

Information: Tanya Gil-Alfau, Executive Assistant / Board Liaison
705-674-2846 ext. 2104