

2013 – 2018 Accessibility Barriers Report

Category of Barrier	Identified BARRIER	MEANS OF IMPROVEMENT	Target for 2018	Achievements for 2018	Ongoing Barrier Removal Initiatives
<p>Communication, Information and Training</p>	<p>Communication and educational training to employees to be deployed in additional formats.</p>	<p>Develop education for staff through Articulate software (a computerized interactive teaching method).</p> <p>Exploring the possibility of incorporating ‘read back’ software to assist employees who have reading impairments.</p>	<p>All Mandatory education available through new software and easily accessible to all staff.</p> <p>Corporate Educator to review and continue to incorporate individual training with staff that have difficulty with the amount of reading in the Articulate presentations.</p>	<p>All Mandatory education is available to staff via Articulate. Staff can access through website from anywhere with their passwords. Additional education has been added to Articulate as well to enhance employee education. In-person in-services continue to be offered for certain education items.</p> <p>Individualized education plans for staff who have self-identified disabilities. Corporate Educator now works with individual staff one-on-one to go through the training to make sure they are keeping up with the mandatory education schedule.</p> <p>In process of purchasing 4 licenses for Texthelp read and write assistive reading software.</p>	
	<p>Elevators not equipped with voice modules</p>	<p>Explore the possibility of adding voice communication module to existing Elevators at all sites.</p>		<p>Voice Communication module added to St. Joseph’s Continuing Care Centre elevators.</p>	<p>Continue to explore possibility of adding voice communication module to SJV/VSGV elevators and funding sources/cost feasibility</p>
	<p>Make internet websites and web content conform with Web Content Accessibility Guidelines (WCAG) 2.0, initially at level A and increasing to Level AA</p>	<p>Utilization of “Siteimprove” to identify issues and resolutions</p>	<p>Identification and correction of all Level A errors/issues.</p>	<p>All Level A errors have been corrected as well as some Level AA. A Website Committee has been formed to develop plan going forward for updating website and posting to website.</p>	<p>Continue to review and correct web site errors/issues with use of Siteimprove software. Will focus on Level AA issues.</p>

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Building Improvements	Identified public accessible washrooms at all sites require installation of automatic <ul style="list-style-type: none"> door openers, faucets, lights, soap & paper towel dispensers 	Continue to retrofit the public washrooms at each site with items required. Installation of automatic items will be done as financial resources become available.	Review of public washrooms requiring installation of automatic devices. Review quotes for automatic items	All public washrooms have been equipped with automatic lights, automatic doors, and automatic faucets at SJCCC. Automatic lighting installed in three public washrooms at VSGV. Touchless paper towel dispensers and hand soap dispensers were installed in the three public washrooms at VSGV. As well, touchless paper towel dispensers were installed in the each of the washrooms across from the 4 nursing stations.	SJV: All public washrooms have been equipped with automatic lights. Hand towel dispensers have been replaced with folded towel dispensers and automatic soap dispensers which meet AODA Standards for Accessible Design. Installation of automatic faucets and flushers will be done as financial resources become available. Touchless faucets and flushers to be installed in public washrooms at VSGV CCC requires touchless soap and towel dispensers.
	Toilet flushers to be sufficient for persons with disabilities.			Touchless toilet and faucets have been installed at SJCCC.	Public washrooms at SJV and VSGV require touchless toilets and a prioritized list has been developed to purchase as soon as feasible.
	Healing Garden at St. Joseph's Continuing Care Centre is unsafe for patients in wheelchairs and other mobility devices to access.	Ramp for access to Healing Garden needs to be redesigned.		Ramp to access Healing Garden has been redesigned for enhanced accessibility.	
Building Improvements	Signage to navigate between CCC and St. Joseph's Villa sites pose confusion. Review directional signage options.	Review signage currently installed.	Review current directional signage for a visitor to navigate from one building to the other.	Internal directional signage has been completed at both sites.	Some internal signage needs to be updated as a result of moves that occurred July 2018 between upper and lower administration corridors.
	Signage by the road at St. Gabriel's Villa difficult to see	Review option of LED lighting to be installed around signage.		LED lighting installed around signage by the road at St. Gabriel's Villa.	
	Road sign for direction to the entrance for SJV difficult to see.	Review options for road sign to increase visibility			A new road sign to provide better direction to the entrance of SJV still needs to be explored
	Storage rooms are dark	Installation of automatic lighting	Install lighting that	SJV and VSGV not completed	Ongoing at SJV and VSGV

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	when entered by staff that are carrying storage room supplies or retrieving items from storage.	when the room is entered.	automatically illuminates when a room is entered.	to date. CCC completed	
	Poor visibility in parking lot at SJV and VSGV at night for visitors and staff coming and going.	Improve visibility in the parking lots.	Replace current parking lot lighting at SJV with LED lighting.	Parking lot lighting has been upgraded at SJV. All outdoor lighting at VSGV has been upgraded to LED lighting. As well, some additional light fixtures were added to existing lighting for the parking lot to provide more lighting coverage of the parking lot.	
	Residents and visitors unable to key in password at front door to enter VSGV to trigger the opening of the main door.	Install a device a motion sensor to open the front door.	Source a device to provide this option and install.	A wave sensor was installed for the main entrance vestibule, replacing the keypad for easier access to enter the building at VSGV	
	Some residents/patients unable to key access code on pads to enter building from gardens and balconies.	Install push buttons that will engage automatic door openers for easier usage for residents and patients.	Push buttons installed at SJV and quotes are being gathered for automatic door openers to appropriate areas in the SJV and SJCCC healing gardens and the SJV balconies.	Automatic door opener has been installed to SJCCC healing garden	Feasibility of automatic doors opening to gardens and balconies for easier usage for resident and patients' needs further discussion in relation to resident safety.
Building Improvements	Doors for neighborhoods at St. Joseph's Villa and Villa St. Gabriel Villa are difficult to open for residents and visitors as they are heavy.	Install automatic door openers and appropriate hardware on doors to neighborhoods.	Source automatic door opening systems and install.	Items have been sourced out and quotations secured	Installations of automatic door opening systems on neighborhood doors in St. Joseph's Villa and Villa St. Gabriel Villa as resources become available.
	Public washrooms hard to access as doors are not equipped with automatic door openers.	Install automatic door openers on all public washrooms	Source automatic door openers	Automatic door openers on public washrooms in SJCCC have been installed in 2018.	SJV and VSGV will be prioritized based on availability of financial resources. The Auxiliary will be funding the total accessibility for the public

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					washroom in the Town Square at SJV.
				SJV main doors threshold was repaired/modified as it was difficult for wheelchairs to get over the threshold.	
<i>Patient/Resident Service Identified Improvements</i>	Patient mechanical beds at SJCCC require replacement due to age and limited features compared to latest technology in new beds.	Replace old beds with new beds that will accommodate patient needs and safety	Continue replacement of beds as feasible.	All older beds have been replaced.	Purchase of beds part of the capital replacement plan on an ongoing basis
	Tub rooms do not have fire alarm strobes; fire alarm may not be heard in tub rooms with water running.	Install fire alarm strobes in tub rooms.	Install fire alarm strobes in tub rooms.	Not completed at SJV. CCC and VSGV tub rooms have had fire alarm strobes installed.	Install fire alarm strobes in tub rooms as required.
	TV arm to be installed to allow patients to see the TV from their beds. Currently patients are requesting staff to move patients in their beds so they can see the TV. (SJCCC)	Install TV arms to allow patients to watch TV from their beds.	Installation of TV arms. Source an arm that will meet the needs and install.		TV arms to be installed in rooms as financial resources are available