

2013 – 2018 Accessibility Barriers Report

Category of Barrier	Identified BARRIER	MEANS OF IMPROVEMENT	Target for 2016	Achievements for 2016	Ongoing Barrier Removal Initiatives
<p>Communication, Information and Training</p>	<p>Communication and educational training to employees to be deployed in additional formats.</p>	<p>Develop education for staff through Articulate software (a computerized interactive teaching method).</p> <p>Exploring the possibility of incorporating ‘readback’ software to assist employees who have reading impairments.</p>	<p>All Mandatory education available through new software and easily accessible to all staff.</p> <p>Corporate Educator to review and continue to incorporate individual training with staff that have difficulty with the amount of reading in the Articulate presentations.</p>	<p>All Mandatory education is available to staff via Articulate. Staff can access through website from anywhere with their passwords. Additional education has been added to Articulate as well to enhance employee education.</p> <p>Individualized education plans for staff that have self-identified disabilities. Corporate Educator now works with individual staff one-on-one to go through the training to make sure they are keeping up with the mandatory education schedule.</p>	<p>Continue to explore possibility of incorporating “readback” software to assist employees who have reading impairments.</p>
	<p>Elevators not equipped with voice modules</p>	<p>Explore the possibility of adding voice communication module to existing Elevators.</p>			<p>Continue to explore possibility of adding voice communication module to existing elevators and funding sources/cost feasibility</p>
<p>Building Improvements</p>	<p>Identified public accessible washrooms at all sites require installation of automatic</p> <ul style="list-style-type: none"> • door openers, • faucets, • lights, • soap & paper towel dispensers, and 	<p>Continue to retrofit the public washrooms at each site with items required.</p> <p>Installation of automatic items will be done as financial resources become available.</p>	<p>Review of public washrooms requiring installation of automatic devices.</p> <p>Review quotes for automatic items</p>	<p>All public washrooms have been equipped with automatic lights at SJCCC.</p>	<p>Automatic lighting is ongoing at SJV</p> <p>Automatic lighting, touchless faucets and flushers to be installed in 4 public washrooms VSGV.</p>

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<i>Building Improvements</i>	<ul style="list-style-type: none"> toilet flushers to be sufficient for persons with disabilities. 				Public washrooms in all facilities that require the installation of automatic devices have been identified and a prioritized list has been developed to purchase as soon as feasible.
	Gardens/Landscape at St. Gabriel's Villa is not accessible/available for residents/families to use.	Complete gardens and landscaping at St. Gabriel's Villa.	Complete gardens/landscaping at St. Gabriel's Villa with funds raised at Gala event, Chip in for Charity and donors.	Gardens and landscaping was done at Villa St. Gabriel Villa which included walkways, raised planter boxes, outdoor seating areas, and flat level track around the building. As well curbs were painted yellow to ensure visibility.	
	Signage to navigate between CCC and St. Joseph's Villa sites pose confusion. Review directional signage options.	Review signage currently installed.	Review current directional signage for a visitor to navigate from one building to the other.	LED lighting installed around signage by the road at St. Gabriel's Villa. Directional signage has been completed at both sites	Investigating new road sign to provide better direction to the entrance of SJV.
	Storage rooms are dark when entered by staff who are carrying storage room supplies or retrieving items from storage.	Installation of automatic lighting when the room is entered.	Install lighting that automatically illuminates when a room is entered.	Not completed to date.	Ongoing at SJV Begin installation of lighting for storage rooms at VSGV
	Poor visibility in parking lot at SJV at night for visitors and staff coming and going.	Improve visibility in the parking lots.	Replace current parking lot lighting at SJV with LED lighting.	Parking lot lighting has been upgraded at SJV.	VSGV to retrofit parking lot lighting with LED lighting in parking lot as soon as feasible and funds available.
	Residents and visitors unable to key in password at front door to enter VSGV to trigger the opening of the main door.	Install a device a motion sensor to open the front door.	Source a device to provide this option and install.	Device was sourced out and deemed viable.	Installation of touchless sensor for building access for VSGV front entrance.

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<i>Building Improvements</i>	Some residents at SJV unable to key access code on pads to enter building from gardens and balconies.	Install push buttons that will engage automatic door openers for easier usage for residents and patients.	Push buttons installed at SJV and quotes are being gathered for automatic door openers to appropriate areas in the SJV and SJCCC healing gardens and the SJV balconies.		Automatic door opens gardens and balconies for easier usage for resident and patients.
	Doors for neighborhoods at St. Joseph's Villa and Villa St. Gabriel Villa are difficult to open for residents and visitors as they are heavy.	Install automatic door openers and appropriate hardware on doors to neighborhoods.	Source automatic door opening systems and install.	Items have been sourced out and quotations secured	Installation of automatic door opening systems on neighborhood doors in St. Joseph's Villa and Villa St. Gabriel Villa.
<i>Patient/Resident Service Identified Improvements</i>	Patient mechanical beds at SJCCC require replacement due to age and limited features compared to latest technology in new beds.	Replace old beds with new beds that will accommodate patient needs and safety	Continue replacement of beds as feasible.	28 new beds ordered in first quarter of 2017 delivery expected prior to March 31, 2017.	Continue to purchase beds when viable to replace older beds at SJCCC.
	Tub rooms do not have fire alarm strobes; fire alarm may not be heard in tub rooms with water running.	Install fire alarm strobes in tub rooms.	Install fire alarm strobes in tub rooms.	Not completed.	Install fire alarm strobes in tub rooms as required.
	TV arm to be installed to allow patients to see the TV from their beds. Currently patients are requesting staff to move patients in their beds so they can see the TV. (SJCCC)	Install TV arms to allow patients to watch TV from their beds.	Installation of TV arms. Source an arm that will meet the needs and install.	TV arms to be installed in rooms as required by March 2017.	